

## Charter for Riding the Train from / to the Jerusalem – Yitzhak Navon Train Station During the Period of Free of Charge Travel

1. From the date of the inauguration of the new railway line to Jerusalem and for a period of 90 days thereafter, traveling from the Jerusalem - Yitzhak Navon Train Station will be free of charge under the terms and conditions laid down in the Overseeing of Prices of Goods and Services Law (Train Trip Fees) (Amendment) 5779 – 2018 **and the following special directives will apply.**
2. During this period of time, the number of trains will be limited.  
  
A passenger wishing to reserve a place on the train from / to the Jerusalem - Yitzhak Navon Train Station (whether the ticket has been paid for or is free of charge) must book a **train boarding voucher** for a particular train (trip) (hereinafter – **The Voucher**). A passenger not holding a voucher can only ride the train on an available place basis.
3. The voucher is valid **only** for a trip between the Ben Gurion Airport Train Station and the Jerusalem - Yitzhak Navon Train Station (at this point in time), on a particular train (trip), pursuant to the number of the train and a specific date and time (based on the Railways time table) – as stipulated on the voucher.
4. Booking a voucher will only be possible through a Rav Kav (multi line pass) card.
5. Every passenger of 5 years of age or older requires a voucher, whether the trip is free of charge or has been paid for.
6. A passenger (whether travelling free of charge or for a fee) without a voucher – will be deemed to be a passenger travelling without a train ticket.
7. The number of vouchers that can be booked on one day, through a Rav Kav card, is restricted to a single voucher per particular train (trip) in each direction (1 voucher for a trip from the Jerusalem - Yitzhak Navon Train Station + 1 additional voucher for the trip back to this station).
8. A voucher can be booked as of 7 days prior to the departure time of the requested train.
9. A voucher that has not been materialized, for any reason whatsoever, is null and void and is not valid for another trip. A new voucher is to be booked for a trip on a different train than the one booked.

10. A voucher cannot be cancelled or changes made to it after the booking process has been completed.
11. Israel Railways is at liberty to block a Rav Kav card through which vouchers were booked several times, and which were not materialized, in such a manner that it will not be possible to book additional vouchers through that card for a certain period of time (as such will be determined by Israel Railways).
12. As stated, the number of seats in each train is limited and accordingly, the number of vouchers that will be issued for each train (trip) will also be limited accordingly.
13. **In addition to the booking of a voucher, it is obligatory for the passenger to hold an appropriate train ticket** (trip contract), whether such is free of charge or has been paid for, as a condition for a train trip pursuant to the following directives:
  - a. **A ticket that is free of charge** for the new line will only be issued under the following terms and conditions:
    - **The issue of a free of charge ticket will be effected only at the Jerusalem - Yitzhak Navon Train Station.**
    - A free of charge ticket will be valid **only for a trip from the Jerusalem - Yitzhak Navon Train Station** (as well as for a train ticket **back** to the Jerusalem - Yitzhak Navon Train Station, for a passenger who commenced his trip from this station).
    - **As of November 1, 2018, the issue of a free of charge ticket can only be effected by means of loading it on a Rav Kav card, bearing a photograph.** A passenger who does not hold a Rav Kav card bearing a photograph, will not be able to obtain a train ticket **free of charge**.
  - b. **A train ticket issued for a fee** on the new line will be sold at any train station by means of loading it onto a Rav Kav card as well as onto any paper / magnetic ticket.
14. It would be prudent to emphasize that **in addition to the train ticket** (trip contract), whether such has been issued free of charge or has been paid for, **a voucher is to be obtained as a proviso for boarding the train.**
15. The entry into the controlled area in the train station and boarding the train is contingent upon:

- a. Presenting a valid voucher that is appropriate for a particular train (trip)
  - b. **And also** presenting and / or validating an appropriate train ticket (trip contract) at the gates to the train station.
16. Passengers holding a train ticket that has been **paid** for, are entitled to compensation due to a delay or cancellation of the train pursuant to the standard procedure.
- Passengers holding a train ticket that has been issued **free of charge** – are not entitled to compensation.
17. These special arrangements do not apply to the trains traveling to or from the Jerusalem - Malha and the Jerusalem - Biblical Zoo Train Stations.
18. Israel Railways is entitled to alter the terms and conditions of the operation and booking of vouchers, pursuant to the circumstances.