

Accessibility Declaration

This website has been set up and is managed by Israel Railways

We view the provision of impartial services to all citizens and the improvement of the service provided to disabled citizens, with great importance. To this end, a great deal of resources have been invested and **are being invested** in making the website accessible, with the objective of making the use of the site easy and convenient and making the information at the site more readily available for disabled people.

Pursuant to the provisions of the Equal Rights for Disabled People Regulations (Adapting Accessibility to Service) 5773 – 2013, (hereinafter: “The Regulations”) **the website complies with the Accessibility Standard at a ranking of AA**, pursuant to the criteria published in the “Web Content Accessibility Guidelines” of the World Wide Web Consortium (W3C) for website accessibility.

The level of Accessibility at the Website

- The means of navigating the website are simple and lucent.
- The content of the website is written in simple and lucent language. As required, explanations appear alongside the content.
- The website is adapted to viewing using modern browsers and is suited to displaying a range of screens and resolutions.
- The colors of the website are highly contrasting for improving reading capability for people with impaired vision.
- The website provides a semantic structure for assisting technologies and supports accepted patterns of use for operation using keyboard arrow keys, Tab, Enter and Esc, to exit menus and windows.
- Altering the font size by depressing the Ctrl key and scrolling the mouse wheel.
- The website is suited to users making use of screen reading programs. We recommend using the latest version of the NVDA program.

It would be prudent to state that despite our efforts to make all the pages in the website accessible, it is possible that parts or capabilities of the website will be found that have not been made properly accessible or which have not yet been made accessible.

Therefore, we are **always** acting to improve the accessibility of the website as part of our commitment to enable the use of the website for the entire population, including disabled people.

Contacting Us

If you come across an accessibility related problem while surfing the website, we would be happy should you submit your comments and requests, by emailing the Website Accessibility Officer at the following email address: accessibility@rail.co.il

In order to handle a problem in the best possible manner, we highly recommend you attach full details as far as possible:

A description of the problem.

What were the operations that you attempted.

A link to the page that you accessed.

The type and version of the browser that you use.

The operating system on your computer.

The type of assistance technology that you use (in the event that you use such).

Israel Railways will do its utmost to make the website accessible in the best possible manner and to respond to inquiries in a professional and rapid manner.

Date: XXXXX