

section	Questions	Answers
Technical specifications		
1	3.3.1	Width of the material : 2500mm- could it possible to propose other widths in order to ease maintenance of the central corridor by having 2 or 3 parts in width ? We have a limitation in width at 1850mm.
2	3.3.2	Width of the material : 2500mm- could it possible to propose other widths in order to ease maintenance of the central corridor by having 2 or 3 parts in width ? We have a limitation in width at 1850mm.
3	4	Max work condition : for installation we are able to propose hook and loop system for carpet which make an easy installation compare to adhesive. Your work condition 70°C make this possibility for you impossible but brings you easy maintenance, installation, no break down. Is there a possibility to study withyou more in detail your needs regarding the 70°C ? in the other hand, please note that usual bonding is possible with our solution.
4	5	Wires : this characteristic for weaved carpet is not possible with the characteristic "Tuft density". Our product is a tufted product , could you confirm your needs ?
5		It is mentioned in the technical requirements a thickness of 8mm. This 8mm are for the carpet or also contemplates velcros or any other parts used for the installation of the carpet in the train?
6	3.7 / 3.12	Does the carpet have to comply to both EN45545-2 & DIN 5510-2.
7	3.9.2	Are there photographs to show the standard of cleaning required.
8	2.1.3	Are samples to be taken and submitted for testing post delivery.
9	3.7	we would like to offer 80% Wool/20% nylon which performs better and is environmentally more sustainable than 100% Nylon. We Kindly ask your confirmation for such option. Please find detailed explanation in the attached APPENDIX.

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General Terms and Conditions			
	10.6	Can we offer in GB Pounds instead of Euro?	ISR has reviewed the request and decided to reject it
	10.6	Over what period of time do you expect delivery of the 30 units of each type? Is it all in one delivery or piecemeal?	Delivery requirements are specified in chapter 6 in the Technical specification

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Agreement			
1		Our usual lead time for the production of cartpets is 6 to 8 weeks after order receipt Ex-works. Shall we mention it in ?any part of the agreement	OK for us -8-6 weeks we mentioned this in delivery times